



A new water supply is coming...

In June, the City of West Fargo will begin to receive water from the City of Fargo's Water Treatment Plant and West Fargo will turn off its wells. The new water will be pumped into West Fargo's water distribution system beginning on June 1, 2016. Throughout the month, a final flush of West Fargo's water system will be completed. Public Works does not anticipate any service disruptions during the transition. However, the City wants residents to be aware of the upcoming flushing process.

Water System Flushing Information

Q. Why does Public Works need to flush the system?

- A. Public Works needs to flush the West Fargo water system to clean out any pipeline deposits as well as remove the well water from the City's pipelines. The flushing that will occur during the transition is similar to the system flushing the City of West Fargo has completed on a regular schedule for decades.

Q. How will the process of flushing the City's pipelines affect me?

- A. Residents should be aware that flushing will disturb deposits and sediments in the pipelines which may cause temporary water discoloration if water is drawn into household plumbing during the city pipeline flush procedure. Although it may not look appealing, the discolored water is safe to drink and for bathing. To remove the discolored water from your home's pipes, simply run cold water in your bathtub until the water runs clear.

Q. How will I know when the pipelines in my neighborhood will be flushed?

- A. The flushing schedule will be announced on the City's website, www.WestFargoND.gov. Scroll down the homepage and click on the "New Water Source Project" link to access information about the project, including a map that will show which neighborhoods have been flushed and which zones are scheduled to be flushed next. Flushing will also be announced via the City of West Fargo's CodeRED system. Residents can sign up to receive neighborhood-specific utility alerts by enrolling their phone number in West Fargo's CodeRED system. There is a CodeRED link on the City's homepage. Be sure to check the **General Notifications** box to ensure that you will receive the City's utility messages in addition to emergency notifications.

Q. What should I do after the pipelines are flushed in my neighborhood?

- A. Water customers should follow the same protocol used previously when the City of West Fargo flushed the pipelines:
 - > Bypass all home filtering systems and softeners.
 - > Run cold water in your bathtub until the water runs clear.
 - > Check your water to ensure it is not discolored before running the dishwasher or washing clothes.

Additional information about the water supply transition can be found on the City's homepage, www.WestFargoND.gov. If you have questions about the water supply transition, you are welcome to call West Fargo Public Works at **701-433-5400** on weekdays from 8:00 a.m. to 5:00 p.m.